  
 A Weekly Update  
 For The Employees of  
 North Central Health Care



 **NEWS YOU CAN USE**

**WEEKLY CONNECTION WITH OUR TEAM**

**Greetings NCHC Employees,**

The Executive Committee is grateful for this opportunity to connect with employees in our weekly newsletter and begin to share our perspectives on some of the unique challenges facing North Central Health Care (NCHC). This week, we would like to provide some clarity on the structure of our tri-county organization and extend our sincere appreciation for all that you do in support of our mission to provide compassionate and high-quality care for individuals with mental health, recovery and long-term care needs.

For those of you who may be unfamiliar with the North Central Community Services Program (NCCSP) Executive Committee, we'd like to provide you with a brief overview of how our tri-county partnership came to be and introduce you to our members. The partnership between Langlade, Lincoln and Marathon counties to create NCHC was established in 1972, with the aim of delivering on the same mission we have today – to provide compassionate, high-quality care for individuals and families with mental health, recovery and skilled nursing needs. As the chief governing body, the NCCSP Executive Committee is charged with providing policy oversight for NCHC and working to ensure that the efforts of NCHC and each of the county departments support each other as we work to address our community needs. Each of the partner counties is represented on the Executive Committee by their highest-ranking officer (or designee). These members work together under the leadership of the Executive Committee Chairperson to ensure efficient and effective operations of the NCHC organization. Currently, the following individuals serve on the Executive Committee (right):

The Executive Committee is deeply appreciative of the accomplishments of NCHC over the past 50 years. There have been so many changes since 1972, and each year we continue to face new obstacles that challenge our ability to fulfill our mission. While change and challenges are constant in the world in which we live, we know the accomplishments and successes of NCHC would not have been possible without the dedicated efforts of the people on the NCHC team. Thank you!



**Kurt Gibbs**  
 NCHC Executive Committee Chair, and Marathon County Board Chair



**Lance Leonhard**  
 Marathon County Administrator



**Cate Wylie**  
 Lincoln County Administrative Coordinator/HR Director



**Robin Stowe**  
 Langlade County Corporation Counsel

The Executive Committee fully recognizes that some of you may have a sense of uncertainty as we navigate these uncharted waters. In light of this, we want to remind you that this is not a new experience for us, nor are many of these challenges unique to NCHC. In fact, our individual organizations are experiencing similar challenges in other program areas. Each member of the Executive Committee continues to be resilient, rooted in our core values, and driven by an unrelenting dedication to the success of NCHC. We each bring a unique skillset to help successfully guide us all through rough waters and ensure sustainability of the organization for years to come. The Executive Committee feels extremely fortunate and honored to help lead such a remarkable organization and are proud of the people who show up daily to care for members of our communities.

Our employees – past, present and future – continue to be the heart of this organization and our most valued asset. The Executive Committee truly and respectfully credits the success of NCHC to those who do the work and directly deliver services to those we serve.

We would like to conclude by extending our sincere appreciation for your continued commitment to the organization and those we serve. NCHC has accomplished great things over the past 50 years, and together, we are devoted to making the next 50 years even better!

**Kurt Gibbs**

**Lance Leonhard**

**Cate Wylie**

**Robin Stowe**

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**ADMINISTRATOR ON-CALL**  
 x4488 or 715.848.4488

**Monday, Sep. 12 – Friday, Sept. 16\***

**Tom Boutain** 

**Friday, Sep. 16\* – Monday, Sept. 19**

**Gary Olsen** 

\*4:30 pm



# HARD HAT UPDATE

## ROOF WORK SCHEDULED ON WAUSAU CAMPUS FOR THE A&B BUILDINGS

Contractors will be showing up this week or early next week to replace the roof on A&B buildings. This will be heard in the Outpatient, Community Treatment, Admin., HR, and Support program areas. Contractors will be accessing the building on the back side by the receiving area near Cris. There will be noise from them removing rock on the roof and installing the insulation. This project will most likely take 2 months.

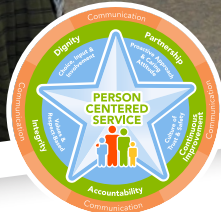
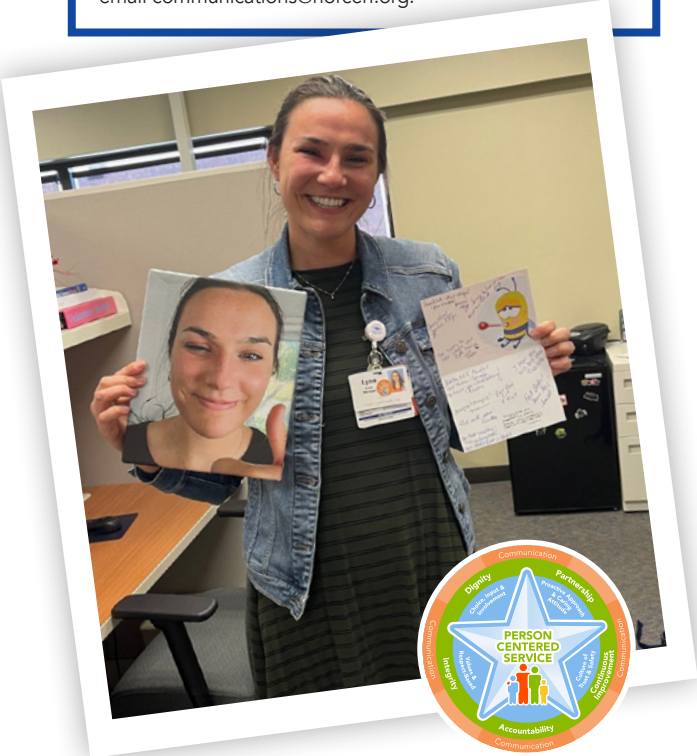
We have a lot of construction taking place right now. Your patience is greatly appreciated and your person-centered service for our clients, patients and visitors is key! Loud noises can be disruptive and even traumatic for some. Please use extra caution and take time to explain to visitors and patients about the noise.

Today, we also started some major parking lot renovations on the Wausau Campus. We thank you for your patience while we work out the details and fine tune our parking and access. If you have any suggestions or feedback, please email [communications@nrcen.org](mailto:communications@nrcen.org).



### PETS ARE PEOPLE, TOO!

After a long time of being away from home, a resident at Mount View really missed her animals – after all, pets are people too! So...her family surprised her with a visit from her donkeys! We think it is safe to say that they missed her too. A little sunshine, fresh air, and donkey smiles will brighten anyone's day.



### IT'S GONNA "BEE" ALRIGHT!

Recently Lynn Witt from the Community Treatment ACT team was stung on they eyelid while meeting with a consumer outside. Naturally her co-workers rallied around her with support. Hope you are feeling better Lynn....You can thank Trisha Klemp for sharing the photo!



SEPTEMBER 21 • 10AM-12PM • HYBRID EVENT  
FREE EVENT & OPEN TO ALL  
[REGISTER NOW](#)

Join to learn about prevention & recovery initiatives in our community & available resources, additional details coming soon!





# HARD HAT UPDATE

## North Central Health Care

### Wausau Campus Building Access During Construction

Beginning September 6, 2022 the main entrance parking lot at 1100 Lake View Drive will be CLOSED for 6-8 weeks.

This affects Outpatient, Community Treatment, Pharmacy, HR & Administration for Public and Employee Access.

VISITORS & PATIENTS TO Outpatient, Administration, Community Treatment, HR and Pharmacy

Enter at Door #33 ● Follow the GREEN path along Lake View Drive and park in designated Visitors Only Parking Lot in back.

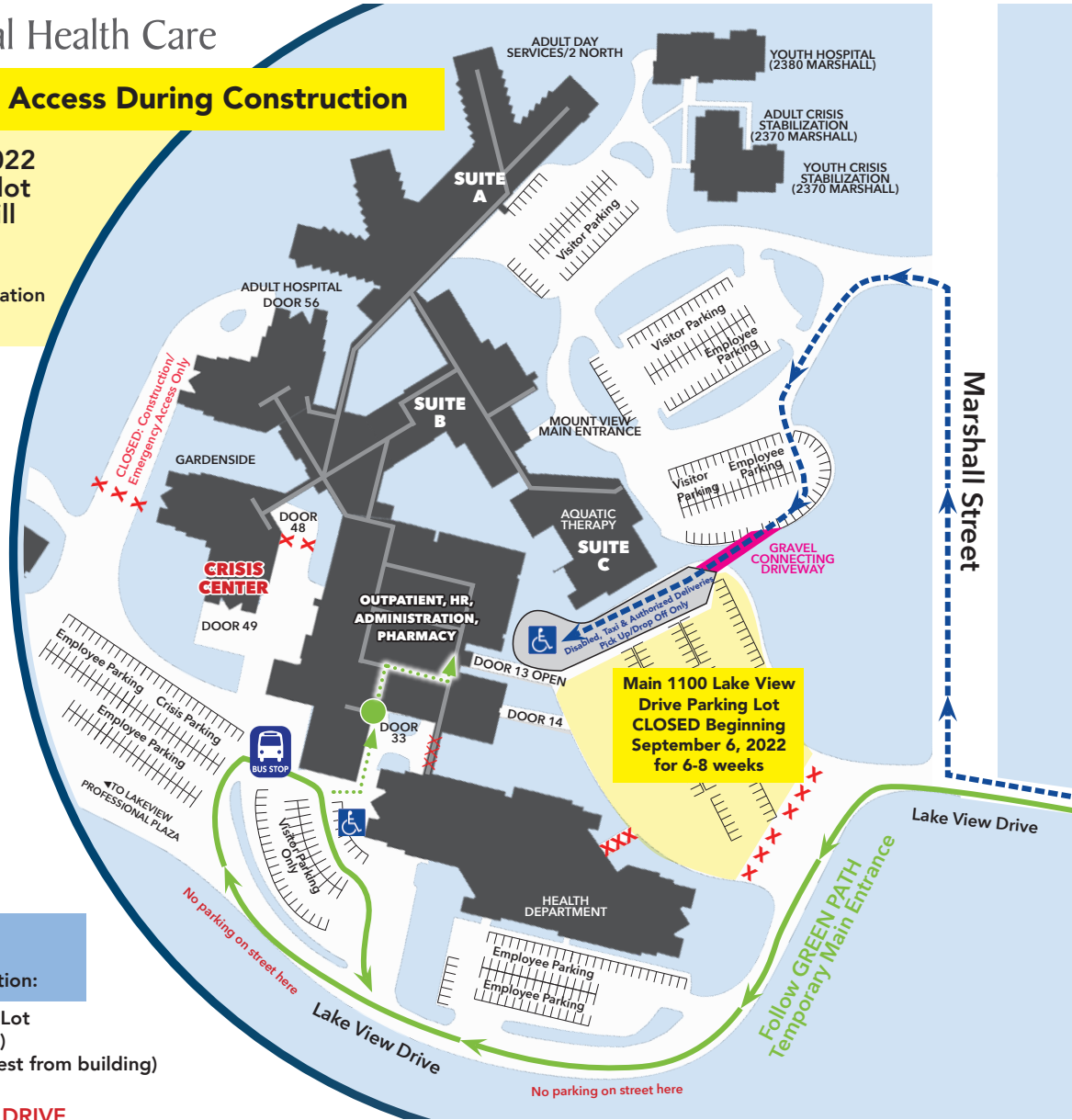
THE BUS STOP will be located near Crisis Center in back of building.

DISABLED PARKING and Taxi Pick-Up/Drop Off for those who usually utilize Door #13 will take place in the back of the building at Door #33 for now.

EMPLOYEE PARKING OPTIONS for Entering Outpatient, Community Treatment, Pharmacy, HR & Administration:

- Lake View Professional Plaza Parking Lot
- Aquatics Parking Lot (Enter Door #13)
- Health Dept. Parking Lot (spots furthest from building)
- Marshall Street (on-street parking)

**NO PARKING ALONG LAKE VIEW DRIVE**



### 100 LAKE VIEW DRIVE PARKING LOT REPLACEMENT – NO ACCESS FOR VISITORS OR EMPLOYEES AT MAIN ENTRANCE

The Hard Hat update above only impacts Wausau Campus operations. Beginning, Tuesday, September 6, the Main Parking lot at 1100 Lake View Drive will be closed for 6-8 weeks. This impacts all visitor and employee access to Outpatient, Community Treatment, Pharmacy, Administration and Human Resources. All visitors and patients to these programs will be entering at Door #33, which is near Purchasing, and traversing hallways to the front of building. We will need your help to assist people. Signage has been created and is being installed. Employees will need to plan ahead for parking as all those who park in the 1100 Lake View Drive Parking Lot will need to park elsewhere (options included in attachment). There will be no parking at 1100 Lake View Drive for staff who enter door #13, the main entrance. This will impact those who work in other locations as parking may not be available where you usually park. The bus stop will be relocated to the rear of the building near Crisis. Disabled Parking, Taxi and Pick up/Drop Off will be available at Door #33 also for now.



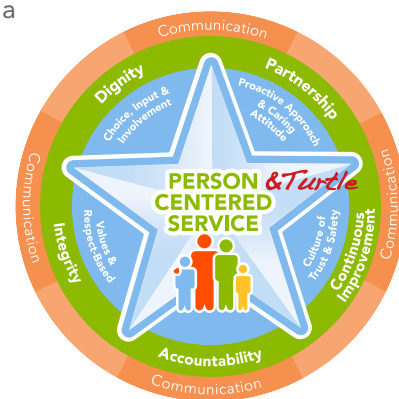
PHOTOS OF THE WEEK



This is  
momma turtle....  
affectionately  
named  
Dr. Green!

YOUTH BEHAVIORAL HEALTH HOSPITAL STAFF  
SAVE BABY TURTLES

The Youth Behavioral Health Hospital noticed that a momma snapping turtle had laid eggs just outside their NCHC Campus location earlier this summer. In a construction zone and in sure line of danger, staff quickly sprang to action and built a safety cage over the top of the eggs right after the momma turtle laid them. The eggs finally hatched last Thursday night and employees quickly gathered up the brood and whisked them off to a safe location near the water at a nearby park. If this isn't Turtle-Centered Service, we don't know what is!





# Community Events in Central Wisconsin

**Walk for Suicide & Mental Health Awareness**  
 prevent suicide  
 MARATHON COUNTY  
 PARTNERS SAVING LIVES IN WISCONSIN

**Saturday, September 24, 2022**

**We're Taking It Local!!**  
 All funds raised at this event will now be used for the needs of the people of Marathon County and the surrounding area!  
 Information/Registration: [preventsuicidemarathoncounty.org](http://preventsuicidemarathoncounty.org)  
 Register by September 5 to receive t-shirt

**WALK TO END ALZHEIMER'S**  
 Alzheimer's Association

**TOGETHER, WE CAN END ALZHEIMER'S DISEASE.**

## WAUSAU WALK TO END ALZHEIMER'S

MARATHON PARK

SEPTEMBER 24, 2022

Join the NCHC Purple Passion Walk Team Online!

<http://act.alz.org/goto/NCHCPurplePassion>

## Save the Dates

September Calendar of Events

Hover Over Event Titles to Access Available Web Links  
More Details to Come in September

### ALL MONTH ACCESS

- 2021 Spotlight Event Recording
- Stories with Stigma Recording
- Recovery Meetings & Webinars for Couples & Families



Follow us on Facebook for more Prevention Information:  
<https://www.facebook.com/MarathonCountyHealthDepartment>

# RECOVERY MONTH 2022

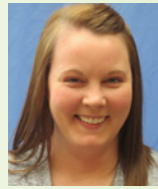
Every Person. Every Family. Every Community.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		Live Vape Free Text VAPEFREE to 873373	 AMERICAN LUNG ASSOCIATION No-T: Not On Tobacco - Proven Teen Smoking and Vaping Cessation Program <a href="http://www.lung.org">www.lung.org</a>	1 Recovery Month Kick-Off Virtual 2-4PM	2	3
4	5	6	7	8 Nicotine Prevention Alliance of Central WI Virtual 10:30-12PM	9 State Council on Alcohol & Other Drugs Virtual 9:30-1PM	10 Rally for Recovery Madison, WI 11-3PM
11	12	13	14	15	16	17
18	19 National Addiction Professionals Day	20	21 Partners in Prevention & Recovery Panel 10AM-12PM Hybrid	22	23	24
25	26	27	28	29 SAVE THE DATE: October 29th Drug Take Back Day	30 International Recovery Day	 Addiction Recovery Helpline

Faces & Voices of Recovery states: Recovery Month works to promote and support new evidence-based treatment and recovery practices, the emergence of a strong and proud recovery community, and the dedication of service providers and community members across the nation who make recovery in all its forms possible.



## Employees On the Move! Recent Transfers & Promotions



**Allison Fonder**  
Congratulations to Allison Fonder on her recent transition from Social Worker in the Behavioral Health Hospital to Linkage Coordinator in Crisis Services. Congrats Allison!



**Brandon Olson**  
Congratulations to Brandon Olson on his recent transition from Safety & Security to Crisis Professional. Congrats Brandon!

# September 2022 Organizational Learning Modules



Each month staff are assigned 30-60 minutes of organizational training that needs to be completed by the due date.

Log into the learning management system (LMS), *UKG Pro Learning*, to complete the following training modules:

- **Understanding Bloodborne Pathogens and Your Organizations Exposure Control Plan (30 minutes)**
- **Work on any outstanding assignments**



## NCHC STAFF NOTICE: PLT BALANCE & CARRYOVER

As we approach the final quarter of 2022, our HR team wants to remind employees of the current PLT Policy and the PLT Schedule. NCHC wants to make sure that all staff have time to use their accrued PLT as we near the end of the year. This alleviates a rush of PLT requests in the final months of the year, but more importantly it gives staff the ability to enjoy time away from work to balance their lives.

### What Should Employees Do Now?

Start by reviewing the attached policy to understand how much PLT you can carry over to 2023 based on your years on continuous service. Then, consult your latest Pay Statement in UKG. You will find your balance PLT if you scroll to the lower portion of your current Pay Statement.

If you are at higher risk of losing PLT or are above the maximum allowance, please connect with your manager and discuss options for working down your balance before the end of the year.

Below are the maximum carryover amounts:

PLT Schedule

<u>Years of Continuous Service</u>	<u>Accrual Rate (Per Hour)</u>	<u>Annual Hours</u>	<u>Annual Days</u>	<u>Maximum Carry Over</u>
0 - 1	0.06154	128	16	168
1 -3	0.06923	144	18	184
3-5	0.08077	168	21	208
5-10	0.08846	184	23	224
10-15	0.09615	200	25	240
15-20	0.10769	224	28	264
20+	0.11539	240	30	280

If you have questions, please talk with your manager, stop into HR or contact our HR Team at 715.848.4419 or hresources@norcen.org.



## UKG MOBILE APP UPDATE

A new version of the UKG Pro® mobile app is now available and, once iOS users update to version 2.42.1, they may be asked to reauthenticate by entering their username and password.

With the updated app version, push notifications may be disrupted for iOS users. After September 7, push notifications will work for those on the latest app version but will no longer work for iOS users on older versions.

The UKG Pro mobile app will automatically update for iOS users who have enabled automatic updates. All other iOS users are encouraged to visit the App Store, search for UKG, and update.

When prompted after installing the new update, the Company Code is nhc1.

Note: Android users are not impacted and will not see version 2.42.1.





# Pine Crest

Person centered. Outcome focused.

## Star of the Month

**CONGRATULATIONS TIME MUESKE!**

Our September Pine Crest star is Tim Mueske! Tim is a true asset to our Pine Crest team. He works in Maintenance and is very knowledgeable of his job. Tim is very dependable, approachable, and pleasant to work with. Staff know when it comes to Tim, things are taken care of as he is always on top of his game. He has a great rapport with staff and residents. Thank you for all you do for our building, for staff and the residents. Congrats Tim!

***"Team player with all the departments." "Always willing to help!"***  
***"Maintenance wouldn't be the same without him."***




## SHARE THE WEALTH WITH MCECU'S REFERRAL PROGRAM!

**Refer a coworker and/or family member and you both receive \$10 once the new membership is established.**



**Marathon County  
Employees Credit Union**

*Proudly serving Government Employees since 1965*

Thank you for being a member/owner of MCECU. We appreciate your trust in us. MCUCU is a closed chartered credit union. This means we only serve Government Employees and their families. Our Credit Union motto is "People helping People". We would like you, as a member, to refer your coworkers and family members to join MCECU. As an incentive, we will give each of you \$10 upon their joining MCECU.

Please talk to your coworkers and family members today. We appreciate your membership!

\_\_\_\_\_

Member New member referred

**Think MCECU First for All Your Financial Needs!**  
**400 E Thomas Street**  
**Wausau, WI 54403**  
**715-261-7680**

## TALK WITH AN ADVISOR ABOUT THE WDC PROGRAM!

Let's talk retirement



**JOIN THE CONVERSATION!**

Meeting with your Wisconsin Deferred Compensation Retirement Plan Advisor is an easy way to help make sure your savings and spending strategy fits you and your future. Schedule a one-on-one appointment. Additional virtual meetings can be found online.

**BRING TO YOUR ONE-ON-ONE MEETING:**

- ✓ WRS statement
- ✓ Social Security statement
- ✓ Other retirement account info
- ✓ Current paycheck stub (if applicable)
- ✓ WDC login information (if known)

**REGISTER AT:**  
[https://nc\\_wisconsin.timetap.com/#/](https://nc_wisconsin.timetap.com/#/)

**INDIVIDUAL RETIREMENT SESSIONS**  
with Shawn Bresnahan

- \*Thursday, Oct. 6th Antigo | Conference Room | 9am-11am
- \*Thursday, Oct. 6th Wausau | Badger Room | 1-4pm
- \*Thursday, Nov. 3rd Wausau | Badger Room | 9am-11am
- \*Thursday, Nov. 3rd Pine Crest | Admin Conf. Rm | 1-2:30pm
- \*Thursday, Dec. 1st Wausau | Badger Room | 10am-2pm

\*registration available 90 days before session date



### RETIREMENT NEWS Congrats Mary Jo Monday!

Mary Jo Monday is officially retired, celebrating her last day at NCHC on September 1, 2022. Mary Jo has been an integral part of the Human Resources Team, serving in both Organizational Development and HR Administration over the last 6 years. Mary Jo was the first person to greet many new employees in the HR office as well as at orientation. Congrats to you Mary Jo and thank you for your service. Enjoy your retirement!



### Congrats Dawn Wendorf!

Dawn Wendorf retired on September 9, 2022 after 19 years with Pine Crest. Dawn has been an essential member of the day shift. Dawn is always ready for any challenge that came her way, provided excellent care to the residents and was a valued, active member of the team. Dawn is always ready to lend a helping hand. Dawn has been a significant factor in the successes of the Pine Crest rehab unit and has paved the way for many other staff. We are sorry to see her go, but happy for her and her future retirement plans and are thankful for all her years of service and dedication! Congrats Dawn!

## Referral Bonus Now DOUBLED!

Earn A Referral Bonus For Referring both Part-Time and Full-Time Employees to NCHC!



### Here's how it works...

#### Step 1: Have Your Recruit Tell Us About You

Complete the "Referred by" section in their employment application including your name. No other forms or email are necessary.

#### Step 2: Meet Required Criteria

You and your recruit must be in good standing throughout this period and have no written warnings for attendance or other performance.

#### Step 3: Get Paid!

When your recruit joins the NCHC Team, and you both have met the referral requirements YOU will earn the following:

- \$1,000** After 90 days (Employees 0.5 FTE status or above)
- \$500** After 90 days (Employees below 0.5 FTE status)

### Refer A Friend For Your Opportunity To Earn Referral Cash!

We value your referrals and know that together we can strengthen our North Central Health Care team. That's why earning some extra cash for your employee referrals has never been simpler. So text that friend, and get the ball rolling.

\*For additional details and qualification requirements please refer to the Referral Bonus Policy.



North Central Health Care

Person centered. Outcome focused.

Check out all the latest Job Opportunities  
[www.norcen.org/Careers](http://www.norcen.org/Careers)

Share on Social!







# tidbits on benefits

## NORTH CENTRAL HEALTH CARE EMPLOYEE HEALTH & WELLNESS CENTER

### Easy Access to Quality Health Care

The Aspirus Clinic at the Employee Health & Wellness Center provides convenient, highquality, cost effective health care for North Central Health Care Employees.

The health and well-being of employees is important and busy schedules and work hours often make it difficult to schedule necessary care. The Aspirus Clinic partnership provides easy access to convenient health care options right where you work.

The Aspirus Clinic is open to all employees and dependents covered by the North Central Health Care health plan.

Theresa Micke, PA-C is your "at work" health care provider. She provides accessible, quality health care for acute and long-term health conditions. Your onsite provider is your initial contact with the health care system and is here to help you:

- Maintain your health
- Prevent disease
- Meet urgent medical needs for illness and injuries
- Manage and treat chronic health problems
- Coordinate care with other providers and specialists as you need it
- Can serve as your Primary Care Provider

### Health and Wellness Services

- Annual Physicals: Women's health, men's health.
- Chronic Condition Support: Hypertension, diabetes, asthma, anxiety, depression, thyroid disorders and prescriptions.
- Health Monitoring: Blood pressure, cholesterol, blood sugar, weight management, routine lab test and gynecological concerns.
- Common Health Issues: Colds, sore throat, earaches, influenza, sinus infection, stomach disorders, nausea, skin problems, rashes, bug bites, minor wounds, suturing, strains, sprains, urinary tract infections.
- Wellness Care: Health screening, prevention education, general fitness assessment, goal setting and routine wellness advice.
- Lab Services and Procedures: Rapid strep test, urine dip stick, flu screens and pregnancy tests.
- Well Child: Ages 16 years old and up. Acute care visits for ages 18 months and up.

### Appointments and Same-Day Care

Clinic Appointments are encouraged and can be made online by visiting MyAspirus.org, or by calling the Employee Health & Wellness Center at 715.843.1256. Same day appointments may be possible based upon the schedule for that day. Clinic Walk-ins will also be taken if the schedule permits.

### Confidentiality

All medical information provided to Aspirus will be confidential and not shared with North Central Health Care, or other health care providers without your written consent. The physical layout of the clinic within North Central Health Care Campus and the installation of separate phone and fax lines support a commitment to patient confidentiality. Aspirus will maintain the privacy and confidentiality of your personal health information in compliance with all applicable state and federal laws.

The Employee Health & Wellness Center Clinic provides easy access to convenient health care right where you work.

### Fees

If enrolled in the HSA Plans, the office visit fee is \$20. If enrolled in the Traditional Plan, the office visit fee is \$0. Additional medical care or lab testing beyond the scope of listed services will also be billed to your insurance. You are responsible for any charges not covered under your insurance plan.

If you have questions about fees, please do not hesitate to discuss them with us.

### Insurance

- Aspirus will file your health insurance claims. Please remember to bring your insurance card to each appointment. Services Not Available at the Employee Health and Wellness Center
- Speciality Care: Management of chronic pain, insulin therapy, eye and hearing exams.
  - Diagnostic Testing: EKG, x-ray, mammography
  - Emergency Care: Acute chest/abdominal pain, anaphylactic reactions, difficulty breathing, etc.
  - Services for children under 18 months



## A WARM WELCOME TO Theresa Micke, PA-C Physician Assistant

Theresa has 6 years' experience in family practice prior to working most recently in the Aspirus Walk-In/ Urgent Care clinic for the past 4 years. She enjoys caring for patients of all ages, especially discussing preventative medicine, and working closely with patients to improve overall lifestyle.

Theresa grew up in Merrill, WI and has a personal interest in working in the local community here in Wausau, close to home. She enjoys gardening, traveling with her husband and 3 children, as well as spending time with her extended family who live in the area.

### Education:

Master of Science in Physician Studies, Rosalind Franklin University of Medicine and Science, Chicago, IL

### Certification:

Physician Assistants (NCCPA)

### Aspirus Employee Health & Wellness Center

Marathon County  
 North Central Health Care  
 1000 Lake View Drive, Suite 200  
 Wausau, WI 54403  
 North Central Health Care Campus, Door 25  
 715.843.1256

To learn more or to schedule an appointment, visit [aspirus.org](http://aspirus.org)



Community Services

# Family Matters

September-December 2022

## Family Events

**SPACE IS LIMITED FOR SOME EVENTS  
REGISTRATION IS REQUIRED TO ATTEND**

**Call: 715.848.1457**

**Email: [centralwigroups@chw.org](mailto:centralwigroups@chw.org)**

### Kids in the Kitchen!

**Wednesday, Sept 21st 5:30-6:45pm**  
Children's WI 705 S 24th Ave Wausau  
Presented by Penny Schmitt—Food Wise  
Learn from a nutritionist how to WILLINGLY get your kids to eat healthy, while making a fun and healthy snack. Bring your children ages 1-8yo.

### Just a Saturday on the Farm

**Saturday, Oct 1st 11am-2pm**  
241981 County Rd Q Wausau  
Moo-velous good time! Join us for a fun, exciting and tasty dairy farm experience at Kienbaum Farm.

### Home Town Heroes!

**Thursday, Oct 6th 10am-11:30am**  
Children's WI 705 S 24th Ave Wausau  
Enjoy a story, craft and a chance to get up close and personal with Wausau Police Officers and K-9 Rio!

### Special Event with Cheryl Wolken

**Author of 'The ABCs of Wausau'**  
**Wednesday, Oct 12th 10am**  
The Yawkey House 403 Mcindoe St Wausau  
Unique opportunity to meet and greet Cheryl Wolken, hear her read from her book, do a craft and have the opportunity to purchase a signed copy.

### Greetings from the Flight Deck

**Thursday, Oct 13th 4pm**  
Wausau Airport 725 Woods Place  
Come to the Airport for a tour and hands-on experience with the Learn, Build, Fly program.

### Parenting a Teen—Here's your Help!

**Wednesday, Nov 9th 6-7:30pm**  
Children's WI 705 S 24th Ave Wausau  
Presented by Brenda Hurley & Corissa Seefeldt  
Lost? Don't know what to do next? Take 90 minutes to learn how to relate to your teen. What you should do and shouldn't do. How to avoid getting caught up in the drama and bring joy back to the relationship.

### A Christmas Night

**Tuesday, Dec 6th 5:30-8pm**  
Children's WI 705 S 24th Avenue Wausau  
Celebrate the winter season! Enjoy a story, ornament decorating, hot chocolate, popcorn and a Christmas movie. What a great way to enjoy the season.

## Ongoing Services

### LEAP (Learning Essentials about Parenting)

In-person by popular demand! Parenting is a joy but challenging too. Let's work together solving problems and strengthening relationships in your home. A 9-week series, topics include building self-esteem, child development, communication skills, media, positive discipline techniques and more.  
**6 pm–7:30 pm Mondays. Registration Required**  
Call 715-848-1457

### LENA Start Marathon County

Jump start your 0-36 month old for success in school and in life with this FREE 10 week program that emphasizes the importance of communication. Learn more about how early talk builds babies' brains while engaging with other parents. Includes FREE books, incentives, gift cards and all materials. Virtual and in-person options. **Groups begin in Sept. Must start on class one.**  
Register at [LenaStartMC.org](http://LenaStartMC.org)

### Parent Aide Triple P In-Home Program

This 10 week program promotes positive parenting practices to address and prevent a range of social, emotional, and behavioral problems in children and teens. For parents of children ages 0-17. **Call 715-660-0397 for more information or to sign up.**

### **CPR Education—A life-saving skill Infant CPR Anytime**

**Learn CPR and Choking relief**  
(certification not available)

**Call/Text 715-660-0818 for more information**

### **Help local families while enjoying a meal! Panda Express - 4400 Rib Mountain Dr**

20% of event sales goes to support the **Start Right** home visitation program.  
Sept 24th –Scan the code and present the flyer when you order.



**Children's Wisconsin**  
705 S. 24th Ave., Suite 400  
Wausau, WI 54401  
715-848-1457

**[centralwigroups@chw.org](mailto:centralwigroups@chw.org)**

Find us on the web at [childrenswi.org/communityservices](http://childrenswi.org/communityservices)  
(click on Locations - Community Services - Wausau Community Services)



# PROGRAMS AND SERVICES

September—December 2022

## Parent Chat

Parents can schedule private, individual sessions with a staff person who can provide parenting information and support or connect you with the right community resource. Call: 715-660-8103

## Warm Line

This is your non-emergency connection to speak with an expert on the day-to-day trials of child rearing and receive practical parenting information, tools, and advice. Call 715-660-8103

## Pop-Up Play and Learn

**Athens** 10am~ Sept 20th & Nov 22nd  
Community Center 221 Caroline St.

**Edgar** 9:30am ~ Oct 11th  
Oak Street Park 204 E Lutz St.

**Hatley** 10:30am ~ Oct 11th Dec 13th  
Legion Memorial Park 6447 NE 7<sup>th</sup> Ave.

**Mosinee** 10:30 ~ Sept 20th Nov 15th  
River Park 1101 Main St.

**Stratford** 10:30am ~ Sept 21st Nov 16th  
Stratford Community Hall 118900 E Larch St.

**All Pop-Up Events are FREE**  
**Registration is required!**  
[centrawigroups@chw.org](mailto:centrawigroups@chw.org)  
or text/call 715-660-0396

## Play and Learn

**Wednesdays 10:00-11:00 am**

Wausau Library  
300 1st St, Wausau

Connect with others who have young children and enjoy early learning activities to enhance your child's development and promote school readiness. For children ages 0-6yo.

Drop in and have some fun!

## Social Media

Find us on...

facebook

'Family Resource Centers of Marathon County'

Keep updated on our latest programming, and get great real-world parenting tips.

All programs are funded by Marathon County and Marathon County United Way and are provided free of charge.

Programs are not an Athens, Abbotsford, Edgar, DCE, Marathon, Wausau, Spencer, Stratford or Newman Catholic School District sponsored activity and the opinions expressed are not necessarily those of the school district or their personnel.



United Way  
of Marathon County



Person-Centered  
**Shout**

**out**

**Petti Mannel,**  
DD Admin

**Why:** Writing grants to help get funding for the programs! Trying to problem solve!

**From:** Jamie Collins



**Serving Others Through Effective Communication, Listening to Understand & Building Meaningful Relationships**

Person-Centered  
**Shout**

**out**

**Amy Martin,**  
MVCC

**Why:** For helping a client find his way to Outpatient when he was dropped off at the wrong entrance!!

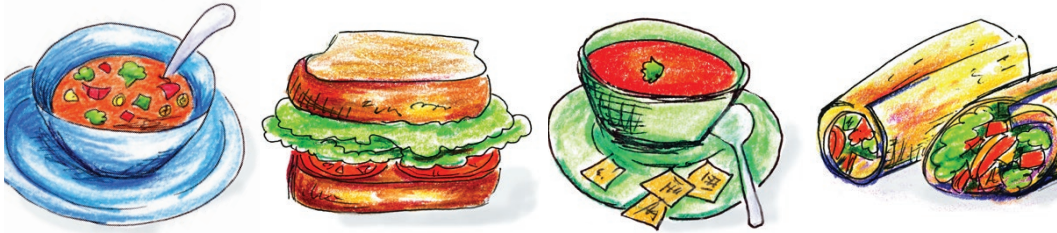
**From:** Naly Kue





# WHAT'S FOR LUNCH?

## WAUSAU CAMPUS EMPLOYEE CAFETERIA



SEPT. 12 – 16, 2022

### BREAKFAST HOURS

9 AM – 11 AM

### LUNCH HOURS

MONDAY – FRIDAY

11:30 AM – 1:30 PM

HOT FOOD BAR \$.45/OUNCE  
(Weekdays Only)

### GRAB-N-GO HOURS

MONDAY – FRIDAY

9 AM – 5:30 PM

### WEEKENDS:

GRAB-N-GO ONLY

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
MAIN	Hungarian Pork Casserole Green Beans Dinner Roll	Sliced Baked Ham Steamed Broccoli Baked Potato	Meatloaf Stewed Tomatoes Mashed Potatoes	BBQ Pork Sandwich Creamed Corn Fried Potatoes	Baked Cod Capri Blend Veggies Mashed Sweet Potatoes
SOUP	Navy Bean Soup	Vegetable Soup	Cream of Potato Soup	Hobo Soup	Tomato Soup
DESSERT	Baked Apple Slices	Fruited Gelatin	Carrot Cake with Icing	Mandarin Oranges	Fruit Cocktail

SEPTEMBER 19 – 23, 2022

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
MAIN	Swedish Meatballs Baked Butternut Squash Boiled Parslied Potatoes	Baked Pork Chop Peas & Carrots Parslied Egg Noodles	Salisbury Steak Baked Tomatoes Rice Pilaf Dinner Roll	Baked Chicken Leg Winter Blend Veggies Mashed Potatoes with Gravy	Beefy Tator Tot Casserole Carrots
SOUP	Savory Chicken Rice Soup	Cheesy Cauliflower Soup	Chili	Corn Chowder	French Onion Soup
DESSERT	Mandarin Oranges	Iced Chocolate Cake	Cinnamon Baked Apple	Fruit Cocktail	Pears

## WAUSAU CAMPUS FOOD TRUCK

Mitch's Texas Tacos will be parked at the Mount View Main entrance on the following dates:

**Friday, Sept. 16 • Thursday, Sept. 22**

Serving 10:30 am to 1:30 pm





# THE BISTRO

MONDAY - FRIDAY | 7:30AM - 3PM  
HOT FOOD AVAILABLE UNTIL 2:30PM

## PANINI OF THE WEEK



**HOT TURKEY BERRY WRAP** TURKEY | SWISS | CRAISINS | SPINACH | MUSTARD/MAYO

### PANINI FORECAST

9/12 | HOT TURKEY BERRY WRAP

TURKEY | SWISS | CRAISINS | SPINACH | MUSTARD/MAYO

9/19 | ITALIAN CHICKEN PESTO

CHICKEN | PESTO | ROASTED PEPPERS | PROVOLONE | SPINACH

9/26 | TBD!

### LATTE OF THE WEEK



**BUTTER TOFFEE**  
BUTTERSCOTCH & VANILLA W/  
WHIP & BUTTERSCOTCH DRIZZLE

**KICK START YOUR WEEK WITH**  
**\$1 OFF ANY LARGE LATTE EVERY MONDAY!**

## NOW SERVING SOFT SERVE ICE CREAM & SUNDAES!

SMALL CONE/LARGE CONE 1.70/2.50

SMALL SUNDAE/LARGE SUNDAE 2.70/3.70

**ONE TOPPING INCLUDED: \* NEW - MINI BROWNIE BITES \***  
SPRINKLES, OREO CRUMBLES, CHOCOLATE SYRUP,  
WHIP, STRAWBERRY SYRUP, CARAMEL

ADDITIONAL TOPPINGS 1.00





# CHANGES TO CCITC PROVIDED IT SUPPORT ARE COMING



## CCITC is implementing a new tracking tool for managing your IT issues and requests.

Please review the information below to better understand why and how IT support will soon be changing.

### WHAT IS CHANGING AND WHY?

CCITC is moving to an integrated IT service management and project management tool. This will allow us to:

- centralize all incoming IT issues or requests
- track all IT needs in one tool
- better utilize CCITC staff
- provide more timely resolution to reported issues

### HOW TO GET IT HELP NOW:

You should continue to contact the CCITC Helpdesk if you need IT assistance.

- **Call** 715-261-6710 or extension 6710
- **Email** [it\\_helpdesk@co.marathon.wi.us](mailto:it_helpdesk@co.marathon.wi.us)

### WHAT'S NEXT?


In October, you will be able to put in IT requests from a new web portal. The TAG (Technology Assistance Gateway) portal will allow you to look for answers, enter your own requests, and see the status of your tickets. CCITC will be sharing additional information on how to utilize and access the TAG portal in the next few weeks.

### WHAT TO EXPECT:

Starting September 1, you will receive email notifications from the new system when a ticket is created for you by the Helpdesk or updated by CCITC staff.

All emails will be sent from TDX.Replies <[tdx.replies.co.marathon.wi.us](mailto:tdx.replies.co.marathon.wi.us)> with a subject line that includes TAG 'type of notice,' e.g. for a new issue reported:

#### TAG Incident Created (System unavailable)

 TDX.Replies <[tdx.replies@co.marathon.wi.us](mailto:tdx.replies@co.marathon.wi.us)>  
To: Tami Coulson

You may still receive email notices from TrackIt, the IT ticketing tool being replaced, as it will continue to be used for completing requests previously made. TrackIt notifications are sent from [trackitreq@co.marathon.wi.us](mailto:trackitreq@co.marathon.wi.us)



**Questions?** If you have questions, please contact the CCITC Helpdesk at x6710 or [it\\_helpdesk@co.marathon.wi.us](mailto:it_helpdesk@co.marathon.wi.us).



# NCHC Covid-19 Weekly Status Report | Sept. 8, 2022



**Wear a Mask – Maintain Social Distance – Wash Your Hands – Stay Home If You Are Sick.**

**Report Symptoms and Covid-19 Exposures to Your Manager Immediately.**

Managers report in SafetyZone ASAP.

Staff will **continue to screen**, report symptoms and **not report to work if experiencing any signs of illness**. Staff are required to use PLT or take unpaid leave due to symptoms or exposure. **Questions: Employee Health 715.848.4396**

## GENERAL PPE GUIDELINES

The General PPE Guidelines below are in place at all times, regardless of the Alert Level to right.

You must follow BOTH General and Alert Level Guidelines to right for the County you work in.

**Employees:** Self-screening required using temperature kiosks procedures. If Alert Level requires masks, staff may remove masks while working alone in private offices.

**Visitors:** Cloth face covering or surgical masks required by all in Nursing Homes and Adult/Youth Inpatient Hospitals. Visitors to Nursing Homes & Adult/Youth Inpatient Hospitals will be screened using the COVID Screener. All other visitors will require temperature check only.

**Employees Working in Direct Patient/Resident Care:** Each patient/resident care area will be designated as being in Standard or Covid-19 Confirmed/Suspected Precautions. Units/Patients on Covid-19 Confirmed/Suspected Precautions must have it clearly posted on the entrance to the unit or patient room.

o **Standard Precautions** – Surgical Mask and Gloves required. Eye Protection (face shield, goggles or safety glasses) required during applicable isolation precautions.

o **Covid-19 Confirmed/Suspected Precautions** – N95 Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.

## CURRENT NCHC ALERT LEVEL RESPONSE BY COUNTY

MARATHON: HIGH	LINCOLN: HIGH	LANGLADE: HIGH
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### REQUIRED PPE GUIDELINES:

- **All Nursing Home and Hospital (Adult & Youth) locations** are required to wear masks at all times in all areas including hallways, waiting rooms and meetings. This includes staff, patients & visitors. Nursing Home and Hospital staff may remove masks while working alone in private offices; shared offices require masks. Eye Protection (face shields or goggles) to be worn with patient care encounters. Visitors to Nursing Homes and Adult/Youth Inpatient Hospitals will be screened using the COVID Screener. All other visitors will only require temperature check.
- **Non-Nursing Home and Non-Hospital locations**, face masks are recommended, but not required by staff, patients and visitors, except for when social distancing cannot be maintained in private offices, therapy rooms, exam rooms and while transporting any patient, client or resident in a personal or NCHC vehicle.
- **ALL Employees, ALL locations:** Self-screening required using temperature kiosks procedures.

### GENERAL:

- Clinical Areas restricted to only necessary personnel.
- Limit movement to and between clinical areas within facilities.
- No Staff flexing to alternate units if possible.

### STAFF MEETINGS/BREAKS:

- No in-person staff meetings unless approved by Incident Command. Use virtual meeting options only.
- Employee potlucks restricted.
- Social distancing required in Employee Cafeteria/break areas (2 per table only). Masks must remain in place when not eating or drinking.

## PROGRAM-SPECIFIC OPERATIONAL CHANGES

Information below denotes only Covid-19 Confirmed cases. Some units/patient rooms may be on Covid-19 Suspected and use same precautions until negative test results are returned.

- **Pine Crest:** In-Person Visiting Hours: M-F: 9am – 6 pm, Weekends: 9am – 3pm.
  - o No positive Residents in building.
  - o 2 New Positive Employee case reported since last report. Additional PPE and Testing required by staff.
  - o Visitors allowed in all NH units, must follow ALL precautions in place.
- **Mount View:** In-Person Visiting Hours M-F: 7am – 7pm, Weekends/Holiday: 10 am – 6 pm
  - o No positive Residents in building.
  - o 1 New Positive Employee cases reported since last report. Additional PPE and Testing required by staff.
  - o Visitors allowed in all NH units, must follow ALL precautions in place.
- **Adult Behavioral Health Hospital**
  - o **Covid-19 Confirmed/Suspected Precautions:** 1 positive Patient on unit.
  - o Additional PPE and Testing required by staff.
- **Adult Crisis Stabilization Facility**
  - o **Covid-19 Confirmed/Suspected Precautions:** 1 positive Patient on unit.
  - o Additional PPE and Testing required by staff.
- Additional positive Covid-19 employee cases reported at Youth Crisis Stabilization, Crisis, and Residential (Chadwick/Andrea) since last report.

Please contact your Manager for specific operational questions for your areas. Managers will use the full Alert Level Policy for all guidance.

Program Hours and Operations Online: [www.norcen.org/Covid-19](http://www.norcen.org/Covid-19)

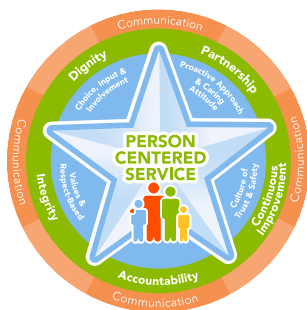


# Who & When?

The Pine Crest Team had some fun this past week with a little game of *Who & When?*

Thanks to everyone for participating whether it was through submitting photos or taking the quiz. We had 30 answer sheets turned in! Congratulations to the following for getting 100%!!

- Debbie Harris
- Nikki Krause
- Angie Lepak
- Savannah Severt
- Laurie Wegner
- Laura Zaucha



## ANSWERS

### Who & When?

Name:

Return to Brianna by 9/1



Who?

- 6 Sara Barnett
- 1 Doris Clausen
- 3 Amy Collinsworth
- 13 Diane Grund
- 2 Katie Haanstad
- 20 Debbie Harris
- 10 Kim Johnson
- 1 Angie Lepak
- 11 Deanna Prince
- 4 Natasha Sayles
- 9 Savannah Severt
- 12 Brianna VandenHeuvel
- 5 Laurie Wegner



When? (Graduation Year)

- 2 2019
- 9 2013
- 12 2008
- 4 2004
- 6 2003
- 3 1996
- 1 1989
- 11 1989
- 10 1986
- 8 1984
- 5 1980
- 7 1975
- 13 1973

